Artificial intelligence AI 101

Introduction to AI Large Language Models (LLMs)

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Learning Objectives

- Introduction to AI and LLMs
- Define what LLMs are
- Exploration of AI's potential and use in every day tasks
- Real-world examples of AI applications
- Interactive Q&A to address your specific interests and concerns.



What is Artificial Intelligence (AI)?

- Al refers to machines that can perform tasks that typically require human intelligence.
- Different types of AI include:
- Narrow AI (e.g.,LLMs/chatbots)
- General AI (future concept)
- Al is used in a variety of industries, including healthcare, finance, and customer service.



What are Large Language Models (LLMs)?

- LLMs are trained on massive datasets of text and code.
- This training allows them to generate text, translate languages, write different kinds of creative content, and answer questions in an informative way.
- LLMs are used in a variety of applications, including chatbots, virtual assistants, and content creation tools.
- LLMs are still under development, but they have learned to perform many kinds of tasks.
- Examples of LLMs include ChatGPT, Gemini etc.



LLMs in Action: Real - World Use Cases

- Commercial uses
 - Customer service chatbots and virtual assistants
 - Content creation and summarization
 - Personalized marketing strategies
 - Medical research and drug discovery



LLMs in Action: Real - World Use Cases

- Personal uses
 - Content creation and summarization
 - Letter/Email writing
 - Idea generation & workshopping
 - Answering simple questions





LLMs in Action: Pharmacy Examples

- Case Study: Pharmacist uses LLM to quickly summarize a new drug research.
 - Demo: Using an LLM to generate a response to a common patient question.
- Case Study: LLM assisting in checking for drug interactions for a complex prescription.
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Examples

https://chatgpt.com/

OpenAI <u>https://docs.google.com/document/u/0/</u>

https://docs.google.com/spreadsheets/u/0/

https://docs.google.com/presentation/u/0/

Microsoft







The Future of AI in Pharmacy

- Al and LLMs offer significant benefits to pharmacy workflows.
- These tools can increase efficiency, accuracy, and personalization.

- Continued exploration of AI tools is crucial for staying competitive.
- Embrace the future of pharmacy with Al!

Ethical Considerations & Limitations of LLMs

- LLMs can perpetuate biases present in the data they are trained on.
- Patient data privacy is paramount and must be protected.
- Al should be used to support pharmacists, not replace them.
- Careful monitoring is necessary to prevent misuse and errors.
- Transparency in AI algorithms is crucial for accountability.



Questions & Discussion

- What questions do you have about LLMs in pharmacy?
- How do you envision using AI in your daily tasks?
- What concerns do you have about implementing AI in your pharmacy?

